

Extraordinary Employee Response to Jenkins Hall Fire

Employees Help Residents and Building Recover from Crisis



The story surrounding the August 1 fire in Jenkins Hall on Moody Bible Institute's Chicago campus has been communicated through a variety of channels, including the *Chicago Sun-Times*, *CBS2* and Moody's website. But, behind the facts are many Moody employees who graciously committed their time and energy to seeking the Lord's will, ensuring the crisis had as positive

an outcome as possible while being the love of Christ to everyone affected.

As Jerry Zeldenrust, Moody's chief of Public Safety, observed, "Despite the confusion and anxiety a major incident like this can create, I am happy to report that the entire Moody community pulled together beautifully." More than six departments worked together, including the President's Office, Residence Life, Facilities, Public Safety, Legal and Public Relations.

The Public Safety team responded immediately at 12:12 a.m., to the initial alarm and managed the incident until the Chicago Fire Department arrived on campus. Within one hour of the fire, three full-time and six part-time officers were on campus interacting with various government agencies and ensuring the safety of Jenkins residents. By 2 p.m., the entire Public Safety staff was onsite—some officers drove from Indianapolis—to ensure the scene was completely controlled, the building was evacuated and residents were relocated.

"The chief of fire safety for Chicago's First District was impressed by our response and by the speed in which our team was able to provide requested information and staffing," said Brian Stoffer, deputy chief of Public Safety, whose commitment and leadership was largely responsible for the safety of residents. "I was proud of how pleasantly and patiently our officers interacted with anxious residents."

Once the crisis situation was under control and the insurance company gave approval, the Facilities department immediately began restoring Jenkins. The team assisted with cleaning, diagnosing the various causes of damage, reconstructing, caring for residents and attending to whatever was needed to return the building to livable conditions. "Experts predicted that repairs would take several months, but we were able to have the building back in use in about three weeks," said Konrad Finck, manager of Facilities Management & Planning. "This is due in large part to the

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newEmployees



Josi Bachman

Seminary Admissions Counselor, Admissions

Previously served as seminary admissions assistant in Admissions at Moody Bible Institute in Chicago, Ill.



Joy Gruber

Event Logistics Coordinator, Event and Guest Services

Previously served as assistant coordinator in Event and Guest Services at Moody Bible Institute in Chicago, Ill.



Brant Hougas

Event Coordinator, Music Department

Previously served as outdoor education and maintenance staff at Timber-Lee Christian Center in East Troy, Wisc.



Jennifer Jones

Cook, Food Service

Previously served as part-time cook in Food Service at Moody Bible Institute in Chicago, Ill.

Undergrad Incoming Class Stats

Total students registered: **612**

International students: **49** from **18** countries

Average age of first-time freshman: **19**

456 students had a high school GPA of 3.0 and above.

September

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excellent work of Construction Manager Jim Miedema, commitment of our entire team, cooperation of insurance companies and trades people, and overwhelming grace of God.”

In addition to restoring the physical property impacted by the fire, a number of departments worked diligently to care for the people who were affected. Led by Moody President Dr. Paul Nyquist—who reported to campus as emergency crews were responding—the Residence Life, Legal and Public Relations teams worked around the clock to ensure all Jenkins residents were as informed and comfortable as possible during this challenging season. Several other departments, including Food Service and Event and Guest Services, also provided invaluable assistance.

“The Residence Life staff opened rooms for displaced residents, made beds and rearranged their lives to minister to the new residents—mostly senior citizens, many of whom did not speak English and had significant medical needs,” said Dr. Nyquist. “This team exhibited continual grace and flexibility as it developed a number of contingency plans for welcoming our students to campus while Jenkins was still under construction.”

“Just as with Nehemiah, the good hand of our God has been upon us.”

The Public Relations team provided vital communication to the various audiences affected by the fire to ensure everyone knew how the situation was progressing. Communications efforts included regularly updating Moody’s website and Facebook page, interacting with the media, facilitating the translation of materials for non-English speaking residents, communicating daily to residents and their families, and equipping other departments with the tools needed to communicate with their respective stakeholders.

Additionally, the Legal team worked diligently to manage Moody’s relationships and interactions with a variety of government agencies, insurance companies and residents. This team managed many of the most complicated and difficult requests that resulted from the fire, and are primarily responsible for the unusual cooperation of third parties.

“Through this experience, my belief that we have an incredible, dedicated team at Moody was further confirmed,” said Dr. Nyquist. “It also illuminated the fact that we have a very gracious God who loves us and finds ways to manifest His glory in the midst of crisis. Just as with Nehemiah, the good hand of our God has been upon us.”



IN SIGHT

by Tom MacAdam, *Vice President, Stewardship*

Reflecting on the fire in Jenkins Hall, it might just seem like an unplanned expense that displaced residents and complicated the start of the academic year. It was. But, the Stewardship team decided to view it as much more. While it was unexpected for us, it was not for God. And, while the fire increased our financial needs, we knew God was able to provide and would use this challenge for His purposes.

While many of the recovery expenses were covered by insurance, Moody was required to pay significant deductibles and other expenses. To encourage our partners to come alongside us in this need, Stewardship sent more than 37,000 special appeal letters, e-mailed our partners a Jenkins-focused edition of the *OnTarget* newsletter and launched a giving webpage devoted to the fire.

Since the fire, the response from our partners has been overwhelming and has served as a great reminder of the fine line we walk when pursuing funds for God’s work. That line is drawn right in the middle of two seemingly conflicting commands—to trust God fully and to work wholeheartedly.

We are instructed, “Whatever you do, work heartily, as for the Lord” (Colossians 3:23a) and, at the same time, to “Trust in the Lord with all your heart” (Proverbs 3:5a). This duality—our works along

with our full dependence—is explored throughout Scripture. When David wrote, “Offer right sacrifices, and put your trust in the Lord” (Psalm 4:5) he recognized that, regardless of what we do, we can trust God for what we need.

How does this impact Stewardship’s responsibilities with the Jenkins fire? I have heard, “Work as if it all depends on you, but pray because it all depends on God.” In other words, do not throw yourself on God’s grace without first giving it all of your effort. That is why we strive daily to build relationships, communicate our vision, share the fruit of our ministries and ask others to help with Moody’s needs. We work hard, as if it all depends on us, while thankfully knowing that we can completely trust God with what we need.

We can fully trust Him because, first, He is all-knowing. He knows our needs before we express them and even before we realize them. Second, He is all-sufficient and all-possessing—He already has all we need. And third, we can trust Him because He is all-powerful. God can and will accomplish His purposes through Moody. God could, if He chose, accomplish everything He wants without our “help.” The fact that He invites us into the process is a gift. Our job is to work and to trust—knowing that there is never a “financial crisis” for God.

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Benefits!

Human Resources Connection

Special Enrollment: New MetLife Life Insurance Plan

Special Enrollment:

- During September, a special enrollment will be held for the new MetLife life insurance plan, with coverage effective October 1.
- Meetings to introduce the plan will be held on the following dates and times:
 - Tuesday, September 14: 2 p.m. – Sweeting 319
 - Thursday, September 16: 10 a.m. – Sweeting 319
 - Monday, September 20: 10 a.m. – Sweeting 219
 - Wednesday, September 22: 2 p.m. – Sweeting 219
- Open enrollment for all other benefits will take place as usual in November, with changes effective January 1.

Employee Coverage:

- Currently, employees are covered by Trustmark Life Insurance in an amount equal to annual salary or twice annual salary, both rounded up to the next \$1,000. The rate is 25 cents per \$1,000.
- Accidental Death & Dismemberment (AD&D) coverage is free of charge in the same amount as basic insurance.
- With MetLife, the first \$25,000 in basic insurance and AD&D will be free to employees.
- Employees who want additional life insurance coverage can be covered in increments of \$10,000 up to \$500,000, regardless of salary amount. Rates are based on age, beginning at .044 cents per \$1,000 for employees age 24 and younger and up to \$1.782 per \$1,000 for those age 70-74. There is an extra charge for AD&D coverage.
- Additional benefits:
 - 1) All employees enrolled in MetLife insurance will have access to a travel benefit plan. A brochure will be provided describing the plan.
 - 2) Those who enroll in optional life insurance may have free will preparation and estate planning.

Dependent Coverage:

- Currently, dependents are covered by Trustmark as follows: spouses at \$5,000 and children at \$2,500 (after six months of age). The cost is \$1.25 per month for all covered members.
- With MetLife, spouses can be covered in increments of \$10,000 up to \$100,000. Rates are based on age and amount of coverage purchased.
- Children can be covered for a total of \$10,000. The rate is .935 cents per family for all children in the family.

Enrollment Procedure:

All employees need to complete a new MetLife beneficiary form, which is applicable to the free \$25,000 coverage and any voluntary coverage chosen.

Watch for a mailing to your home from MetLife by the week of September 13.



MTS-Michigan Alum Brings Christ's Love to Soldiers

Chaplain Scott Kennaugh earned a Master of Divinity degree from Moody Theological Seminary-Michigan in 2003. A graduate of Eastern Michigan University, Kennaugh always had a desire to “minister where other people weren’t going.”

Feeling a pull toward missions, but unsure of the Lord’s plans, Kennaugh pursued a one-year theology certificate while working full-time in environmental management for the automotive industry. Despite his year of study, Kennaugh did not receive clear direction from the Lord and decided to pursue a Master of Divinity degree to cement his foundational ministry training.



Chaplain Scott Kennaugh during a communion service.

For five years, he worked full-time, attended class, helped raise his family and developed a heart for soldiers. “I only had exposure to soldiers through a couple of classmates who had previously served,” said Kennaugh. “They shared the troubles soldiers face in and out of the military and of the spiritual void they felt. This was the high spiritual need, low spiritual leadership density environment I had been craving.”

Currently an ordained minister in the Evangelical Presbyterian Church, Kennaugh is chaplain of the 1st Squadron, 91st Cavalry Squadron of the 173rd Airborne Brigade stationed in Europe. He is serving in his second combat deployment to Afghanistan and while he does not carry a weapon, he does jump out of airplanes with the paratroopers.

“The responsibility of a chaplain is two-fold,” said Kennaugh. “I must ensure the free exercise of religion for all military service members and perform religious services according to the evangelical tradition.” His work ranges from marriage counseling and suicide prevention to leading Bible studies and prayer meetings.

“The greatest need soldiers have is prayer coverage and the intervention of the Spirit in their lives,” said Kennaugh. “Any struggles they had at home are magnified by being in combat and they come to depend on God in very real terms.”

Currently, Kennaugh’s wife, Krista, lives with their five sons in Schweinfurt, Germany, and ministers to female troops.

To learn more about Chaplain Kennaugh, read his story at www.moodyministries.net.

WMFT

Tuscaloosa, Ala.

DEPARTMENT PROFILE

WMFT represents Moody Bible Institute to listeners in Alabama and Mississippi, and its staff does not take this responsibility lightly. “We strive daily to proclaim the Word, unpack current issues from a biblical perspective and help listeners take the next steps in their relationships with Christ,” said Rob Moore, manager.

They are able to successfully fulfill this mission in part because they utilize the unique gifting and ministry calling of each person in and outside of the workplace.

Examples include Dan Brantley, public relations, a traveling inspirational singer, and Morning Co-Host June Felix, a published author who has cultivated ministries for women, the homeless and families with relatives in prison. Moore and Tom Gray, public relations, are ordained ministers who use this training to enhance their Moody Radio work and James Etheridge, public relations, is dedicated to evangelism as a member of The Gideons International.

Additionally, their many diverse experiences outside of Moody

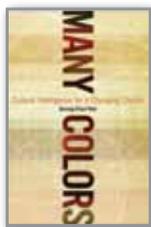
Radio have built a community that encourages honesty, openness and excellence in work. Moore has worked with John Rogers, program director/morning co-host, at stations in five different cities. Paul Lierman, chief engineer, was a disc jockey in the 1960s and Shane Dorrill, afternoon host, was a television anchorman. Also, Tina Hopper, office administrator, is an excellent cook and caters events.

The impact of their mission was especially evident when WMFT received a commendation from the Alabama Senate for its service to the people of the state.



From left to right: Rob Moore, Paul Lierman, Tina Hopper, June Felix and John Rogers. Not pictured: Dan Brantley, Tom Gray, James Etheridge and Shane Dorrill

Read



Many Colors: Cultural Intelligence for a Changing Church

Soong-Chan Rah
256 pages • \$14.99

As a pastor of a multicultural church and a seminary professor, Soong-Chan Rah experienced a number of culturally insensitive and hurtful exchanges within the church body. These, combined with the promises in Micah and Revelation that all nations will be joined on Judgment Day, prompted Rah to explore the origins, meanings and implications of cultural diversity within the church.

“America is now being challenged by more and more communities attempting to integrate churches and break down racial, ethnic and cultural divisions,” writes Rah in *Many Colors*. “These attempts are a part of the good work of God bringing His will on earth as it shall be in heaven.” Rah works to understand how God has called Christians to respond to cultural diversity and what part cultural intelligence plays in evangelism.

Grounded in anthropological and sociological research, historical examples and Scripture, this book develops a working definition of culture that arises from a biblical worldview, constructs a working cultural paradigm and outlines best practices for multicultural congregations. Rah writes in a personal and accessible tone, using both current and historical events to build a compelling argument that “the church needs to develop cultural intelligence in order to fully realize the many-colored tapestry that God is weaving together.”



employeeSpotlight

Kevin Mahaffy

Director of Operations and Production,
Moody Distance Learning

When speaking with Kevin Mahaffy, it becomes apparent that he is a “jack-of-all-trades,” having interests as diverse as hiking, biking, P90X, herpetology (the study of reptiles and amphibians) and social media. Perhaps this is related to his very sundry background. Mahaffy was raised in Newport News, Va., attended college in Plano, Texas, and received degrees from both Trinity Theological Seminary in Newburgh, Ind. and Taylor University in Fort Wayne, Ind.

Before coming to Moody in 2007, he held positions as a youth pastor and dean of men at a small Bible college. In his current role with Moody Distance Learning, Mahaffy is responsible for course development and maintenance, academics, and overall operations. Under his direction, the Distance Learning team has moved to a unique online course design, which was recognized in March when the MDL course Christian Worship won the 2010 Online Course of the Year award from *Christianity Today* and the Association of Christian Continuing Education Schools and Seminaries (ACCESS).

Another great accomplishment for Mahaffy is his 35-year marriage to Gale. They live in Franklin Park, Ill., attend Willow Creek Community Church and have four children. Together they enjoy pursuing a variety of hobbies with their ten granddaughters, one grandson and many friends.

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